

**MEMORANDUM OF UNDERSTANDING
BETWEEN THE DEPARTMENT OF INFORMATION TECHNOLOGY,
THE DEPARTMENT OF TRANSPORTATION SERVICES, AND
THE HONOLULU AUTHORITY FOR RAPID TRANSPORTATION
REGARDING THE TRANSITION OF SUPPORT SERVICES**

This MEMORANDUM OF UNDERSTANDING ("MOU") is entered into and effective as of July 1, 2011, by and between the DEPARTMENT OF INFORMATION TECHNOLOGY, City and County of Honolulu, whose mailing address is 650 South King Street, 5th Floor, Honolulu, Hawaii 96813 ("DIT"), the DEPARTMENT OF TRANSPORTATION SERVICES, City and County of Honolulu, whose mailing address is 650 South King Street, 3rd Floor, Honolulu, Hawaii 96813 ("DTS"), and the HONOLULU AUTHORITY FOR RAPID TRANSPORTATION, City and County of Honolulu, whose mailing address is 1099 Alakea Street, Suite 1700, Honolulu, Hawaii 96813 ("HART"). DIT, DTS, and HART are collectively referred to as the "Parties."

WHEREAS, the City and County of Honolulu (the "City") is commencing work on the Honolulu High-Capacity Transit Corridor Project, a 20-mile grade-separated fixed guideway rail system from East Kapolei to Ala Moana Center (the "Rail Project");

WHEREAS, on December 16, 2009, the Honolulu City Council (the "Council") adopted Resolution 09-252, CD1, to initiate amendments to the Revised Charter of the City and County of Honolulu 1973, as amended ("Charter"), to create HART, a public transit authority responsible for the planning, construction, operation, maintenance, and expansion of the City's Rail Project;

WHEREAS, at the 2010 general election, the voters approved amending the Charter as proposed by the Council to create HART;

WHEREAS, the Charter amendments established HART effective July 1, 2011;

WHEREAS, on and before June 30, 2011, ~~DIT~~ provided certain services to Rapid Transit Division ("RTD") of DTS, including, but not limited to, those services set forth in Exhibit "A," attached hereto and incorporated herein; and

WHEREAS, to ensure the smooth transition from RTD to HART on July 1, 2011, DTS, HART, and DIT have agreed that DIT will continue providing services to HART on and after July 1, 2011, as set forth in this MOU;

NOW, THEREFORE, the Parties hereto agree as follows:

1. Definitions.

"DIT Services" shall mean all services provided to RTD on and before June 30, 2011, including, but not limited to those services set forth in Exhibit "A," attached hereto and incorporated herein.

"HART Services" shall mean all services set forth on Exhibit "B," attached hereto and incorporated herein.

"Additional Services" shall mean all services in the nature of DIT Services that HART may require in the future, including those services set forth in Exhibit "C."

2. Services to RTD. On July 1, 2011, DIT shall cease providing DIT Services to RTD.

3. Services to HART. As of July 1, 2011, DIT shall provide all of the DIT Services to HART, except that:

(a) HART shall assume responsibility for all HART Services, but DIT shall provide such services to HART on an "as needed" basis when requested by HART; and

(b) DIT shall provide the Additional Services at HART's request.

4. Cooperation. The Parties enter into this MOU with the common goal of ensuring the smooth transition from RTD to HART on July 1, 2011, and ensuring HART's ability to concentrate its efforts on the Rail Project. In furtherance of this goal, the Parties agree to make every reasonable effort to cooperate with, and assist, each other.

5. Modification; Duration; Termination. This MOU is to take effect on July 1, 2011, and shall terminate on June 30, 2016, unless extended by DIT and HART. During the term of the MOU, this MOU and its exhibits may be amended by mutual written agreement of DIT and HART.

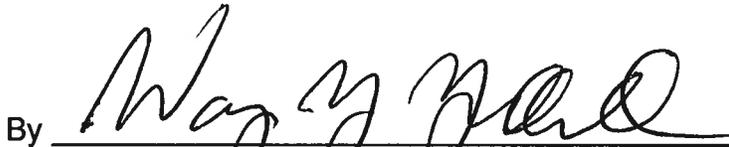
IN WITNESS WHEREOF, the Parties hereto have executed this Memorandum of Understanding on the day and date first above written.

APPROVED:

DEPARTMENT OF INFORMATION TECHNOLOGY

By  JUN - 7 2011
GORDON J. BRUCE
Director

DEPARTMENT OF TRANSPORTATION SERVICES

By 
WAYNE Y. YOSHIOKA
Director

HONOLULU AUTHORITY FOR RAPID TRANSPORTATION

By 
KENNETH T. HAMAYASU
Interim Executive Director

EXHIBIT "A"

NON-EXCLUSIVE LIST OF SERVICES PROVIDED BY THE DEPARTMENT OF INFORMATION TECHNOLOGY TO THE RAPID TRANSIT DIVISION OF THE DEPARTMENT OF TRANSPORTATION SERVICES ON AND BEFORE JUNE 30, 2011

"DIT Services"

1. Desktop Support
2. IT Planning
3. Network Printer Support
4. Xerox Support (Configure new Xerox for Network Scanning, Manage Scan profiles)
 - a. FTP Server for Network Scanning
5. Network Management and Support
6. Infrastructure Management and Support
7. System Management Support for Servers (Hardware, Operating System, Security Patches)
 - a. File and Print Server (currently on dtsfp1)
 - b. Docushare Server
 - c. FileMaker Servers (2)
8. Application Management (FileMaker, Docushare) and Support
 - a. Security Management
 - b. Application Development for FileMaker Pro (READ, PIT)
 - c. Software Upgrades and Patches
9. Email Server Management and Support
 - a. Office Professional/Standard Client licenses purchased by DTS RTD with new PCs
 - b. Outlook Licenses provided for server provided by DIT
10. File and Print Server Resource Management and Backup/Restore Management and Support
 - a. Users Partition (H drive)
 - b. RTD Share
 - c. HHCTCP Share
 - d. Network Printers
11. Eforms Management and Support
 - a. BFS forms, DIT forms (no custom forms for DTS RTD)
12. C2HERPS Management and Support
 - a. Financial
 - b. Human Resources
13. CityFYI Intranet Services
14. Internet Service with Redundancy
15. Internet Proxy Server Management and Support
16. Xmedius Fax Server Management and Support

17. CCHSCAN Server Management and Support
18. Maximo Management and Support
 - a. Asset Management
19. BlackBerry Management and Support
20. IP Phone Management and Support
21. Laptop Management and Support
 - a. Hardware and Software
 - b. VPN
22. BRASS Management and Support
23. Help Desk Support
24. Technician Support
25. IT Security Management and Support
 - a. IT Security Requests
 - b. Patch Management
 - c. Establish and maintain IT security policies
26. 800 MHz Radio
27. Access Controls and Management System
 - a. Access Controls / Security Cameras
 - b. Employee Identification / Credentials

Services in the Works

Docushare Document Content Management Application
Meridian Training Scheduling and Records Application
Org Plus Organization Charting Application
Sympro Investment and Debt Management Application
Performance Budgeting Application
Clarity Web based Project Management/Incident Tracking/Time sheet Applications
Business Objects Reporting Applications
Adobe Forms Server
Active Directory
City and County of Honolulu Payroll Time and Attendance

EXHIBIT "B"

**LIST OF SERVICES PREVIOUSLY PROVIDED BY
THE DEPARTMENT OF INFORMATION TECHNOLOGY TO
THE RAPID TRANSIT DIVISION OF
THE DEPARTMENT OF TRANSPORTATION SERVICES
THAT WILL BE ASSUMED BY
THE HONOLULU AUTHORITY FOR RAPID TRANSPORTATION
AS OF JULY 1, 2011**

"HART Services"

NONE.

EXHIBIT "C"

**LIST OF ADDITIONAL SERVICES TO BE PROVIDED BY
THE DEPARTMENT OF INFORMATION TECHNOLOGY TO
THE HONOLULU AUTHORITY FOR RAPID TRANSPORTATION
AS OF JULY 1, 2011**

"Additional Services"

NONE.